

Fall 2021
ARP Grant Frequently Asked Questions
(formerly known as CARES Grant)

1. How do I apply to the TAMIU CARES grant?

This Fall semester, the application will be available to eligible students via the TAMIU CARES website at www.tamtu.edu/cares

2. When will I receive the notification to apply?

Unlike previous semesters, students will **NOT** be receiving a notification via email but are encouraged to apply through the TAMIU CARES website. The application will be open from **the week of August 9 to September 8.**

3. What kind of expenses are allowed?

The CRRSAA funds will be used to address financial hardship, including food and housing insecurity, and medical and school expenses.

4. When is the deadline to apply for the TAMIU CARES grant?

Application will open the week of August 9 and close on September 8. No late submission will be allowed. No exceptions.

5. How will I be notified of my application status?

When submitting your application, make sure to check the box "***Email me a copy of this report***" to receive a confirmation number. You can use the confirmation number to check the status of your application by emailing cares@tamtu.edu. Please note, funding should be available the week of September 27 after confirmation of your enrollment and attendance for Fall 2021 session.

6. How can I confirm if my application was submitted correctly?

Please contact cares@tamtu.edu with your full name and student ID for review.

7. What happens if I did not complete the application?

Please contact cares@tamtu.edu immediately with your full name and student ID for review.

8. Is supporting documentation required?

No. Supporting documentation is not required.

9. I accidentally clicked “yes” or “no” regarding applying grant funds to outstanding balance, what can I do?

At this time, no resubmissions will be allowed. For this we ask that you careful review and submit your application to avoid errors.

10. I made a mistake on my application; can I make a change?

Due to the high volume of applications, at this time we are not accepting any request to change information. Thank you for understanding.

11. If I clicked “yes” to applying grant funds to outstanding balance but no balance is due, what happens to funds?

Funds will be distributed directly to you via BankMobile. We encourage you review your bank account information at <https://bankmobilevibe.com/> to ensure you have the desired bank information.

12. What happened if my outstanding balance is less than grant amount?

Any remaining grant money not used for outstanding balance will be reimbursed to student’s BankMobile account.

13. Does this grant need to be paid back? Does it affect my financial aid package?

NO. If you become a recipient of the CRRSAA grant, you will not need to pay it back and it will not affect your financial aid package.

14. I’m an international student, do I qualify for TAMIU CARES grant?

At this time, it has been determined international students are eligible to apply. The application will be available to eligible students via the TAMIU CARES website at www.tamiu.edu/cares

15. How do I know if I was approved or not approved for the TAMIU CARES grant?

All students that applied will receive an email indicating if they were approved for the grant or not.

16. Why would I not be approved for the TAMIU CARES grant, if I was already eligible?

This grant was for students impacted by COVID-19. If a student stated they were not impacted by COVID-19 on their application, the grant application will be declined.

17. What resources are available for students not eligible for TAMIU CARES Grant?

At this time, we encourage you to contact the University Case Manager at consuelo.guzman@tamiu.edu for more information.

18. Why is the amount awarded for the TAMIU CARES different from other semester(s)?

The federal government changed eligibilities and requirements for ARP 2021. Amount is calculated based on several criteria (e.g., pell eligible vs non-pell eligible, number of approved applicants, and grant funds available).

19. Why did my friend receive more money than I?

Funding was based on number of students in need and funding availability.

20. When will I receive my funding?

Funding should be available the week of September 27 after confirmation of your enrollment and attendance for Fall 2021 session.

21. How will I know how much I was awarded?

You can check amount awarded under the *Pay My Bill* tab on UConnect.

22. If I was approved and after 5 days I have not received funds, what do I do?

Email cares@tamiu.edu or contact the Bursar's Office at (956) 326-2140 to review the status of your award.

For more information on the ARP Grant, please contact us at cares@tamiu.edu.