Email for Life Password Management

Welcome. This tutorial will demonstrate how to change/reset e-mail password and how to establish/update your security question. Please note that you will need your NetID, password and answer to security questions if already established.

- 1. To begin, open an Internet browser and log on to http://dusty.tamiu.edu. You will be redirected to the TAMIU Email for Life home page.
- 2. Click on the Password Management option from the bottom menu and click on the click here link. You will be redirected to the password management web page.

You will be presented with the **Account Setup** page. Please see the instructions below for the different options available.



TAMIU is proud to offer Email for Life. Email for Life is powered by Microsoft Outlook Live@edu. Some of the features include:

- 10 GB inbox 18MB attachments

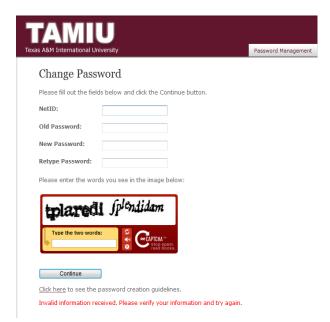
- 10 US inbox, ToMb attachments
 Protect email from spam & viruses
 Use instant messaging service with Outlook Live including audio and video with your chats, application sharing, file transfers, and more
 Get access to your email, contacts, and calendar from anywhere including a broad range of ActiveSync enabled phones (examples: Windows Phone, iPhone, Android)
- The ability to access, share and collaborate through SkyDrive, with 25GB of free online storage

Select the Log On Here button to check your email or choose one of the options below. For assistance contact the OIT Helpdesk at 956-326-2310.



Changing your NetID password

- 1. Click on Change your NetID password link.
- 2. Enter your **NetID**, **old password**, and **new password**.
- 3. Confirm your new password by typing it in the Retype Password field.
- 4. Enter the two words you see in the box below, in order and separated by a space.
- 5. Click on **Continue** to go to the next page.
- 6. Provide the answer to the security question displayed. If you don't remember the answer to the security question displayed click on the link below to try one of your other questions.
- 7. Click on **Continue** to go to the next page. You will see the confirmation page that your password has been changed.



If you receive the error message "Invalid information received," please verify the information that the information you provided is correct and try again. If you don't remember the answer to any of your security questions, you will need to go in person to the OIT Help Desk (KL-257) to have your password reset.



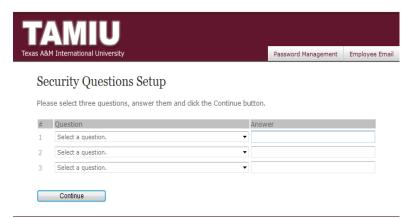
Password Reset

- 1. Click on Forgot your NetID password link.
- 2. Enter your NetID and New Password.
- 3 Confirm your new password by typing it in the **Retype Password** field.
- 4. Enter the two words you see in the box below, in order and separated by a space.
- 5. Click on **Continue** to go to the next page.
- 6 Provide the answer to the security question displayed. If you don't remember the answer to the security question displayed, click on link below to try one of your other questions.
- 7. Click on **Continue** to go to the next page. You will see the confirmation page that your password has been changed.



Establish/Update security questions

- 1. Click on Establish/Update security questions link.
- 2. Enter your **NetID** and **Password**.
- 3. Enter the two words you see in the box below, in order and separated by a space.
- 4. Click on **Continue** to go to the next page. If you had previously setup security questions, you will be asked to answer one of your questions before going to the page to update your question.



- 5. On the "Security Questions Setup" page select three questions and provide an answer on the **Answer** field to the right of it.
- 6. Click on "Continue" to go to the next page. You will see a confirmation page that your security questions have been set/updated.

If you experience any technical difficulties, please contact the OIT Help Desk at 956.326.2310.

And remember, for all your TAMIU Technology needs... Think Blue!

